**Residential Care Service Voucher Scheme for the Elderly**

**Features**

1. **Money-following-the-user**

Provide elderly persons with greater flexibility to freely choose and switch among residential care homes for the elderly (RCHEs) under the Scheme according to their needs.

1. **Users pay in accordance with affordability**

Allow elderly persons who can afford less to receive more subsidies from the Government.

1. **No waiting required**

Elderly persons can be admitted to participating RCHEs without having to wait.

1. **Six-month trial period**

Elderly persons can try to adapt to life in RCHEs.

**Eligibility Criteria**

* All elderly persons who have been assessed and **recommended for** **residential care services (RCS)** under Social Welfare Department's (SWD) Standardised Care Need Assessment Mechanism for Elderly Services and are waitlisted for **care and attention places or nursing home places** on the Central Waiting List (CWL) for Subsidised Long Term Care (LTC) Services.

**Recognised Service Providers (RSPs)**



* SWD Elderly Information Website at [www.elderlyinfo.swd.gov.hk](http://www.elderlyinfo.swd.gov.hk)
* RSPs (RCHEs participating in the Scheme) must be providing non-subsidised places and have to meet the requirements specified by SWD on space standard, staffing and track record.
* Currently there are different types of RSPs, including subvented homes, contract homes, self-financing homes run by non-governmental organisations, Category EA1 homes under the Enhanced Bought Place Scheme and other eligible private RCHEs.

**Scope of Service**

RSPs provide individual voucher holders with a “standard service package” covered by the voucher value as follows –

1. accommodation within shared rooms
2. at least 3 meals a day plus snacks
3. basic and special nursing care
4. staff on duty 24 hours per day
5. personal care service
6. 2 rehabilitative services sessions per week
7. regular visits by a registered medical practitioner
8. social or recreational activities on regular basis
9. laundry service
10. basic medical care services on a regular basis\*
11. social work services\*

\*Only applicable to voucher holders of nursing home places.

**Top-up Payment (Optional)**

Voucher holders may make a top-up payment of up to 150% of the prevailing voucher value to **purchase enhanced or value-added services** (including single/double-room dormitory, additional physiotherapy/occupational therapy sessions and acupuncture, etc.) from RSPs.

**Co-payment Arrangement**

* Each voucher applicant will be assessed on the basis of his/her individual financial condition, in order to determine their co-payment level. A sliding scale of co-payment at 8 levels is shown below –

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| **User co-payment percentage of voucher value** |
| **Level** | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| **Percentage** | 0% | 10% | 20% | 30% | 40% | 50% | 62.5% | 75% |

* RCSV applicants who choose not to take the means test will pay the highest co-payment amount (Level 7).
* RCSV users may still receive Social Security Allowance, including Old Age Living Allowance/Old Age Allowance/Normal Disability Allowance, subject to their eligibility under the respective schemes.

**How to Apply**

* SWD will send letters to invite eligible elderly persons who are newly registered on the CWL to apply for RCSVs.
* Eligible elderly persons can download the application form from the RCSV Scheme’s website.
* Please submit the completed application form together with supporting documents to Residential Care Service Voucher Office of SWD at Rooms 2701-07, 27/F, Two Chinachem Exchange Square, 338 King's Road, North Point, Hong Kong (Exit B1, North Point MTR Station / Exit B, Fortress Hill MTR Station) by post or in person.
* Eligible elderly persons can also fill in and submit the e-application form via the Voucher Information System for the Elderly (VISE).

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| https://www.swd.gov.hk/storage/asset/section/2905/qr_code.JPG | VISE at <https://vise.swd.gov.hk/vise/> |  |

**Enquiry**

* Residential Care Service Voucher Office of SWD

(Telephone: 3107 3280/3107 3290) (9:30 am to 1:00 pm and 2:30 pm to 5:00 pm on Monday to Friday, except public holidays)

* Responsible workers of elderly persons’ LTC services
* For details and latest information on the Scheme, please visit

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|  | RCSV website at <https://www.swd.gov.hk/en/pubsvc/elderly/cat_residentcare/psrcsv/>for information. |  |

Social Welfare Department

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